

OUT WITH THE OLD AND IN WITH THE NEW!



**YOUR WATER BILL IS
GETTING A MAKEOVER...**

Changes include:

- ◆ a new account number
- ◆ more detailed consumption data to make it easy for you to monitor your water usage, and
- ◆ important information printed on the front page.

COMMITTED TO IMPROVING THE CUSTOMER EXPERIENCE

Westernport Water is planning to introduce e-services to make managing your bills easier;

Future benefits include:

- ◆ the option to receive your bill electronically
- ◆ more online payment options
- ◆ access to your account online

More information on the changes and what it means for you will be provided to you with your next water bill.

To find out more visit

**[www.westernportwater/Residential
Customers/Billchanges/](http://www.westernportwater/ResidentialCustomers/Billchanges/)**



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WATER™**