

# Direct Debit Competition Pay Direct to Win Terms and Conditions



## 1. The promoter

The 'Promoter' for the purpose of this competition is Westernport Region Water Corporation trading as Westernport Water, ABN: 63 759 106 755, 2 Boys Home Road Newhaven Victoria 3925, ph. 1300 720 711, e-mail: [westport@westernportwater.com.au](mailto:westport@westernportwater.com.au)

## 2. How to enter

Entry into this prize draw is automatic. Any Westernport Water customer that signs up to Direct Debit or Centrepay and makes at least one Westernport Water bill payment via Direct Debit or Centrepay before 12.00midday (AEST) on the day prior to the competition draw will automatically gain entry. You can enter the competition once per account. Where multiple accounts exist, each Direct Debit sign up is created as a new entry to the prize draw. To enter the competition simply contact Westernport Water on 1300 720 711 or visit us online at [www.westernportwater.com.au](http://www.westernportwater.com.au)

## 3. Who can enter

This promotion is open to all Westernport Water customers that have existing Direct Debit or Centrepay arrangements or new customers that sign up to either Direct Debit or Centrepay.

## 4. Who cannot enter

Competition is open to all residential customers of Westernport Water.

Westernport Water staff, suppliers and their immediate family members are not eligible to enter this promotion. Immediate family includes any spouse or adult child, parent, grandparent or sibling of the employee or of a spouse of an employee.

## 5. Prizes

There are three chances to win Load&Go Gift Cards to the value of \$1000. Cards may be used at the winners discretion wherever VISA prepaid cards are accepted. Each Visa pre-paid card will be valid for 12 months from the date of issue.

## 6. Prize draw dates

The draws will be conducted at 3pm (AEST) at Westernport Water 2 Boys home Road Newhaven, Vic 3925 on the following dates;

- Friday 14 November 2014 – 1 x \$1000
- Friday 12 December 2014 - 2 x \$1000

## 7. The prize draw

The winner for each draw will be chosen at random using a computer program containing all Direct Debit and Centrepay customers. To be eligible for the draw Westernport Water must receive at least one payment via Direct Debit or Centrepay before 12.00midday (AEST) on the day prior to the competition draw. Competition closes at 10am (AEST) Friday 12 December 2014. Winners may only be awarded one prize during the course of the Pay Direct to Win Direct Debit competition. Prizes must be taken as stated and is non-transferable, not exchangeable and not redeemable for cash. Any tax payable as a result of a prize being awarded or received will be the winner's responsibility. The promoter reserves the right to verify eligibility of all Entrants. This includes requesting evidence or proof of identity to claim a prize.

## **8. Notification and announcement of winners**

Prize winners will be notified by telephone and in writing within 7 days of each prize draw. The prize winner details including name and town of residence will be published on our website at [www.westernportwater.com.au](http://www.westernportwater.com.au) by 5pm on each draw date, and in the public notices section of the South Gippsland Sentinel Times Newspaper on Tuesday 25 November and Tuesday 23 December 2014.

## **9. Unclaimed prizes**

If a prize is unclaimed by the 14th of the month following each prize draw, another winner will be drawn and notified by phone and in writing. The unclaimed prize draw will take place at 3pm (AEST) on 14 December 2014 or 14 January 2015. If reasonable endeavours by Westernport Water to locate the winner produce no result, Westernport Water reserves the right not to award the prize.

## **10. Disqualification**

The promoter may disqualify an Entrant from the competition if we consider that an Entrant:

- is not eligible under the terms and conditions
- does not comply with the terms and conditions
- is otherwise in breach of the terms and conditions or has tampered or interfered with the competition process

## **11. Privacy and consent**

The personal information we collect for this Competition is to administer the Competition and for the establishment and continuance of Direct Debit or Centrepay payment arrangements. If Entrants have a question, they can contact Westernport Water by:

- Writing to the General Manager Customer Service, 2 Boys Home Road Newhaven Vic 3925
- Emailing [westport@westernportwater.com.au](mailto:westport@westernportwater.com.au)
- 1300 720 711