



RECYCLED WATER POLICY

Vision

Westernport Water is committed to managing its recycled water supply to provide safe, high quality recycled water that consistently meets all regulatory requirements and provides an efficient, safe and responsible substitute to reduce the demand on potable water resources.

Westernport Water will continually improve our work practices and management systems by assessing performance against corporate commitments and stakeholder expectations with the aim to substitute recycled water for potable water where appropriate, striving for 100 per cent beneficial use of wastewater treated.

Commitments:

To achieve this, in partnerships with stakeholders and other regulatory authorities the Corporation will:

- Use a risk-based approach to identify and control potential threats to recycled water quality;
- Meet all legal requirements for the treatment, distribution and supply of recycled water, including those stipulated in the Regional Health and Environmental Management Plan (HEMP);
- Provide ongoing communication with regulators, customers and other stakeholders to:
 - ensure health and environmental risks are accepted and the shared responsibilities are understood, and to
 - integrate relevant needs and expectations into future planning;
- Establish regular monitoring of the quality of recycled water and develop effective reporting mechanisms to provide relevant and timely recycled water quality information. This capacity will include appropriate contingency planning and incident response capability;
- Participate in and keep abreast of relevant research and technologies to ensure continued understanding of recycled water quality issues and performance. This will be achieved through membership and participation in professional associations dealing with the management and use of recycled water;
- Recognise and capture the full economic value of recycled water over the long term and actively investigate and develop viable markets for increased uptake of recycled water.