



Board Meeting Overview

Friday 19 September 2014

Present: Chairman: Trevor Nink
Managing Director: Murray Jackson
Members: Geoff Coleman, John Duscher, Barbara Wagstaff, Carol Pagnon,
Roland Lindell, Guy Wilson-Browne

Attending: General Manager Operations: Steven Porter
Acting General Manager Business Services: Graeme Rocke
General Manager Customer Service: Sadie Warkotsch
General Manager Business Services: Kylie White
Acting General Manager Risk, Regulation & Resources: Benita Russell
Manager IT: Craig Brown
Board & Executive Coordinator: Taylor Hammond

Apologies: Nil

BOARD APPROVALS

- The Board received and approved a recommendation from the GM Customer Service and all executive managers to begin the cut over process on 29 September for the 'Go Live' of the Utility Billing module of the Authority Enterprise system. All necessary checks and pre-requisites will be followed as the progressive implementation takes place.
- The Board ratified the 5 September Out of Session resolution to accept the Audit & Risk recommendation to adopt the 2013-2014 Financial Statements and Performance Report. It also approved the signing of these documents by the Accountable Officers.

BOARD REPORTS

In addition to the standard reports, the Board received and noted the following:

- There were committee reports from the Remuneration and Governance Committee and the Project Steering Committees, as well as the ratification of the Audit & Risk Committee recommendation outlined above.
- The Customer Consultative Panel completed its work on the review of their Charter and Code of Conduct. The Board acknowledged the significant work of the Panel.
- Discussion was held on the progress of the actions around the employee satisfaction survey and plans to enhance the culture of the organisation

Board meeting closed at 1:40 pm

NEXT MEETING: Friday 17 October 2014 8.30am at NEWHAVEN