



Board Meeting Overview

Date: **Friday 16 December 2011**

Time: 9.30am

Venue: Newhaven

Present: Chairman: Tony Leonard

Managing Director : Murray Jackson

Members: Geoff Coleman, Jane Bell, Roland Lindell,

Trevor Nink, Barbara Wagstaff

Apology: Leah Young

In Attendance GM Operations: Steven Porter

GM Employee & Customer Relations: Merryl Todd

GM Risk & Regulation: Peter Winterburn

GM Business Services : Kylie White

Executive Assistant: Christine Hammond

Water Supply

Candowie Reservoir remains close to the 100 percent mark following regular rain events and despite sporting events on Phillip Island which augers well for the forthcoming summer.

Board Approvals

- The business case in relation to the Candowie Project was endorsed by the Board for submission to the Minister for Water for approval.
- The Recycled Water Quality policy was approved.
- The Metering Policy as revised was approved.
- The Board Charter was adopted



Board Reports

In addition to the standard reports including financial reports as at 30 November 2011, the Board received reports on:-

- The draft Borrowing Strategy for the forthcoming Water Plan period and beyond.
- Investment Gateway Projects.
- The Essential Services Commission's survey in which it was noted that Westernport Water performed well against its peers.
- The Audit & Risk Committee meeting for the month of November.
- The Customer Consultative Panel meeting for the month of October.

The adoption of new Permanent Water Savings Plan announced by the Minister for Water was discussed. Westernport Water has adopted this plan thus providing a common approach with all water corporations in the State.

The forthcoming strategic planning session coinciding with the February board meeting was discussed with the emphasis of such being in preparation of the Water Plan 3.

Westernport Water will join with all of the water corporations in the tender for insurance requirements from which some economy of scale is anticipated by the adopting of a group purchasing policy.

A report was tabled in relation to the current bore testing program being carried out in conjunction with the Bass Coast Shire in an endeavour to gauge the quality of groundwater in the Silverleaves area and the efficiency of the septic systems in place in the area.

Air scouring activities continue but will be suspended during the holiday season.

It was noted that the charity golf day for YAMS, sponsored by Geoff Ogilvy, raised in excess of \$100,000.

The Annual Customer Satisfaction Survey results were tabled and discussed noting in particular the following pleasing results.

- Water supply 97% satisfaction
- Wastewater Services 96% satisfaction



WESTERNPORT
WATER

This again is an improvement over the previous year. Further study and analysis of the report is being undertaken in order to identify areas in which further improvement can be achieved.

An election was called for the position of Deputy Chair to which Trevor Nink was appointed unopposed.

The meeting concluded at 1.15pm.