

Board Meeting Overview

Date: **Thursday 17 February 2010**

Time: 10.00am

Venue: Newhaven



Present: Chairman : Tony Leonard

Managing Director : Murray Jackson

Members: Trevor Nink: Leah Young (Pt): Leigh Hocking

Alison Von Bibra: Jane Bell

In Attendance GM Operations: Steven Porter

GM Business Services: Kylie White

GM Employee & Customer Relations: Merryl Todd

Executive: Assistant: Christine Hammond

Acting GM Risk & Regulation: Benita Russell

Apology GM Risk & Regulation: Peter Winterburn:

Water Supply

Candowie Reservoir is at the 88 percent mark achieved on 18 February which is well in excess of the norm for this time of the year. No restrictions on use by customers are anticipated for the foreseeable period however the permanent water restrictions do of course continue to remain in place. Details of the permanent water restrictions are set out in the Westernport Water website.

A report was received in relation to the Optimisation Project wherein a detailed study will be undertaken to ensure that we are sourcing water from whichever of the augmentation initiatives in place that best suits the scenario faced. The anticipated outcome from this project is to source sufficient supply to avoid restrictions at the optimum cost.

A report was received by the Board in January as to the circumstances surrounding the failure of the Hobas pipe supply line at Newhaven together with the remedial action taken at the time and that proposed to avoid any similar interruption of supply.

Board Approvals

The Board discussed and approved a variation to the Under Channel Pipeline project lifting the pipeline size from 355ml to 450ml. This new pipeline will be the principal supply line to Phillip Island with the ability to maintain full supply notwithstanding any interruption to the current under bridge supply lines.

Corporate Social Responsibility

The summer program of fun runs and swims has been an ideal location for the Westernport Water Hydration Station. Permanent water supply points will be provided to popular locations. The Hydration station is being fitted with a chilling unit for warm weather.

The YAMS Foundation, supported by the Corporation has reached a total of (\$90,000 towards their target of \$150,000 to fund research into Neuroblastoma in conjunction with the Royal Children's Hospital Foundation. The YAMS Charity Golf day is scheduled for Friday 25 March at the Cowes Golf Club.

District development

A report was received setting out the current and anticipated development of residential property in the district serviced by Westernport Water from which our future program of water and sewer infrastructure investments can be influenced over the forthcoming five-year Water Plan period.

New IT System

The billing module of the new IT system is being tested and will come on line in the July billing period when three-monthly billing will commence. The current meter reading round is being completed from customer billing to be despatched on 1 March. Feedback on the new system is being sought from the Customer Consultative Panel and encouraged from all customers.

The Asset Management module of the system has been populated and the preparation of revised maintenance plans for assets is being formulated around the new system.

Backflow Prevention Containment Policy.

As a consequence of the drought and subsidies for the installation of rainwater tanks on private premises the spectre of incorrect installation has been raised with the possibility of localised pollution of our water supply as a result. Although the majority of domestic rainwater tanks have been installed for garden use, a number have been installed and connected to the domestic supply. Where this occurs it is necessary to also install a Backflow Prevention device to avoid any water collected in the rainwater tank flowing into the town supply. Although considered to be a rare occurrence, it is accepted that the

prevention device may not have been installed in every case. This is a statewide phenomenon and the Board has adopted the Industry Policy and will be addressing any installation failure along these lines, identified.

Board Reports

In addition to the standard reports the Board received reports on:-

- Capital Expenditure Review
- Investment gateway
- Half year Key Performance Indicators
- Strategic Risk Register