

Board Meeting Overview

18 November 2014

Present: Chairman: Trevor Nink
Managing Director: Murray Jackson
Members: John Duscher, Carol Pagnon, Barbara Wagstaff, Roland Lindell,
Guy Wilson-Browne

Attending: General Manager Operations: Steven Porter
General Manager Business Services: Kylie White
General Manager Customer Service: Sadie Warkotsch
General Manager Risk, Regulation & Resources: Graeme Rocke
Team Leader Customer Service: Jan Wheat
Board & Executive Coordinator: Taylor Hammond

Apologies: Member Coleman

BOARD APPROVALS

- The Board resolved to approve the annual attestation of the Victorian Public Sector Gifts, Benefits & Hospitality Policy Framework for 2014 submission to the Office of Living Victoria.
- The Board resolved to approve an appointment to the role of Secretariat to the Audit & Risk Committee.
- The Board resolved to approve version 1.0 of the Corporate Policy Framework and Procedure and granted the Remuneration & Governance Committee responsibility for oversight of corporate policies.
- The Board resolved to endorse an agreement under the official seal of Westernport Water for the provision and commercial use of Class A recycled water.

BOARD REPORTS

In addition to the standard reports, the Board received and noted the following:

- Results of the 2014 Customer Satisfaction Survey conducted for the first time with the four Gippsland Water Corporations. Comparative data will be available and tabled for presentation at the December 2014 Board meeting.
- Status of the Instrument of Delegation review
- Status of corporate policy reviews

GENERAL BUSINESS

The Board discussed the outcomes of the two day strategic planning workshop conducted on 12 and 13 November 2014 and identified areas of priority to develop future strategies, further acknowledging their appreciation of customer representation by the Chair of the Customer Consultative Panel. Topics for strategic discussion tabled at the November 2014 meeting will be further addressed during strategy planning and at the February 2015 meeting. The Board also discussed the meeting of the four Gippsland Water Boards held 17 November 2014, attended by key regulatory stakeholders.

The Board reviewed the performance against the Corporate Plan 2014/2015 and noted some areas for improvement. It also noted the close tracking to budget for the year to date and improvement to this time last year.

Board meeting closed at 1.25pm

NEXT MEETING: Friday 19 December 2014 8.30am Newhaven