

Board Meeting Overview

Friday 15 August 2014

Present: Chairman: Trevor Nink
Managing Director: Murray Jackson
Members: Geoff Coleman, John Duscher, Barbara Wagstaff, Roland Lindell, Guy Wilson-Browne

Attending: Acting General Manager Operations: Surane Gunasekera
Acting General Manager Business Services: Graeme Rocke
General Manager Customer Service: Sadie Warkotsch
Acting General Manager Risk, Regulation & Resources: Benita Russell
Board & Executive Coordinator: Taylor Hammond

Apologies: Member: Carol Pagnon

BOARD APPROVALS

- The Board approved the following Policies where the designated Review resulted in either modifications or else no change
 - Accounts and Collections Policy
 - Residential Hardship Policy
 - Communications Policy
 - Corporate Sponsorship and Donation Policy
- The Board approved the new Compliance Policy as recommended by the Audit and Risk Committee along with a few minor changes by the Board
- The Board approved the new Fraud and Corruption Prevention Policy as recommended by the Audit and Risk Committee. As a follow up there will be development of further processes resulting from adoption of the Policy.

BOARD REPORTS

In addition to the standard reports, the Board received and noted the following:

- The first stage of audit on the 2013/2014 Financial Statements has now been completed and accepted by the Board. The final Victorian Agent General Office sign off is awaited in early September to allow final Board approval.
- Management expressed encouragement at the status of testing of the Utility Billing System. Final integration testing and audit of readiness is expected to result in a recommendation to the September Board Meeting to go live in October after appropriate customer discussions and notifications are made.
- The transfer of asset records to a new and integrated system has been a longer task than expected. Additional support will be provided to ensure the smooth implementation of the new system later in the year.
- The Board noted and discussed the results of the 2014 People Matters Survey administered by the Victorian Public Sector Commission. The Board expressed concern at a number of the areas of feedback and resolved to establish a Human Resources Steering Committee (HRSC) including an independent resource to provide support and advice to address organisational improvement.

GENERAL

The Board noted and discussed the Major Project Report as at 31 July 2014 including status reports for all major projects currently in progress, and noted the conclusion of the Integrated Water Cycle Management (IWCM) Options Study project presented by E2Design Lab. The findings of this study will be addressed in the upcoming WPW Strategy meeting and will inform the work on the upcoming King Road Wastewater Treatment planning.

Board meeting closed at 2:20 pm

NEXT MEETING: Friday 19 September 2014 8.30 am at NEWHAVEN