



WESTERNPORT REGION WATER CORPORATION

BOARD MEETING AGENDA

Meeting: Friday 19 September 2014 commencing 8.30 am Venue: Newhaven

- 1 BOARD DISCUSSION HELD IN-CAMERA** 8.30 – 8.45 am
- 2 PRESENT**
- 3 APOLOGIES**
- 4 DECLARATIONS OF PECUNIARY INTEREST/CONFLICT OF INTEREST**
 - 4.1 Register of Interests
- 5 CALENDAR**
 - 5.1 Annual Strategic Workshop 2014
- 6 PREVIOUS MEETING**
 - 6.1 Minutes 15 August 2014
 - 6.2 Matters Arising August 2014
- 7 STRATEGIC PLANNING**
 - 7.1 IT Infrastructure tour
 - 7.2 Future topics for discussion
- 8 MANAGING DIRECTOR'S REPORT**
- 9 BOARD REPORTS FOR APPROVAL – *Commercial in Confidence***
 - 9.1 Ratification of out of session resolution Financial Statements & Performance Report 2014
 - 9.2 Utility Billing Implementation
- 10 BOARD REPORTS FOR NOTING – *Commercial in Confidence***
 - 10.1 Utility Billing Project – Communications Plan
 - 10.2 Corporate KPIs 2013-14 – final year end results
 - 10.3 Charter – Customer Consultative Panel
 - 10.4 Gippsland Strategic Alliance (MoU) – activity status
 - 10.5 Annual Report 2014 – Final

11 MANAGEMENT REPORTS

- 11.1 Business Services – *Commercial in Confidence*
 - 11.1.1 Financial Statements as at 31 July 2014
 - 11.1.1 Business Planning Report
 - 11.1.3 Major Projects Report – July 2014
 - 11.1.4 Tender & Contract Register

- 11.2 Customer Service - *Commercial in Confidence*
 - 11.2.1 Customer Service & Community Engagement Report
 - 11.2.2 Debt Management Report

- 11.3 Risk, Regulation & Resources – *Commercial in Confidence*
 - 11.3.1 Risk, Regulation & Resources Report update
 - 11.3.2 Risk Workshop 2014 – Interim Outcomes 18 September 2014 Workshop

- 11.4 Operations – *Commercial in Confidence*
 - 11.4.1 Operational Performance Indicators August 2014-15

12 COMMITTEE REPORTS

- 12.1 Project Steering Committee meeting minutes 14 August 2014
- 12.2 Audit & Risk Committee meeting minutes 14 August 2014
- 12.3 CCP meeting minutes 15 August 2014 – attended by Member Duscher
- 12.4 Extraordinary RGC meeting held 12 September 2014

12 GENERAL BUSINESS

13 SEAL REGISTER – *Nil to report*

14 BOARD DISCUSSION – in camera

15 NEXT MEETING: Friday 17 October 2014 8.30am NEWHAVEN