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**WESTERNPORT REGION WATER CORPORATION**  
**BOARD MEETING AGENDA**

Meeting: Friday 17 October 2014 commencing 8.30 am

Venue: Newhaven

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- 1 BOARD DISCUSSION HELD IN-CAMERA** 8.30 – 8.45 am
- 2 PRESENT**
- 3 APOLOGIES**
- 4 DECLARATIONS OF PECUNIARY INTEREST/CONFLICT OF INTEREST**
  - 4.1 Register of Interests
- 5 CALENDAR**
- 6 PREVIOUS MEETING**
  - 6.1 Minutes 19 September 2014
  - 6.2 Matters Arising September 2014
- 7 STRATEGIC PLANNING – *commercial in confidence***
  - 7.1 Strategy Planning Workshop 2014 – draft program
  - 7.2 Gas Business
  - 7.3 Future topics for discussion
- 8 MANAGING DIRECTOR'S REPORT**
- 9 BOARD REPORTS FOR APPROVAL – *Commercial in Confidence***
  - 9.1 Customer Consultative Panel – Charter & Code of Conduct review
  - 9.2 Annual Gifts & Hospitality Policy Framework Attestation – *Held over*
  - 9.3 DEPI First Quarter Performance Report 2014-15

**10 BOARD REPORTS FOR NOTING – Commercial in Confidence**

10.1 Utility Billing Project – status

**11 MANAGEMENT REPORTS**

11.1 Business Services – *Commercial in Confidence*

11.1.1 Financial Statements as at 30 September 2014

11.1.1 Business Planning Report

11.1.3 Major Projects Report – September 2014

11.1.4 Tender & Contract Register

11.2 Customer Service - *Commercial in Confidence*

11.2.1 Customer Service & Community Engagement Report

11.2.2 Debt Management Report

11.3 Risk, Regulation & Resources – *Commercial in Confidence*

11.3.1 Risk, Regulation & Resources Report update

11.4 Operations – *Commercial in Confidence*

11.4.1 Operational Performance Indicators September 2014-15

**12 COMMITTEE REPORTS**

12.1 Project Steering Committee meeting minutes 18 September 2014

12.2 Human Resources Steering Committee update

12.3 CCP meeting to commence 2.30pm – attended by Carol Pagnon

**13 GENERAL BUSINESS**

**14 SEAL REGISTER** – *Nil to report*

**15 BOARD DISCUSSION** – in camera

**16 NEXT MEETING:** Tuesday 18 November 2014 9.00 am NEWHAVEN