

WaterSmart Program

Take control of your water use, reduce costs and become more water efficient with the government funded WaterSmart Program.



WaterSmart is a Victorian government funded program implemented by Westernport Water assisting local businesses, councils and other organisations to become more water efficient.

If you're a high to medium water using non-residential customer, you may be eligible to receive government funding under the following three streams:

Stream 1 - Water Use Monitoring using data logger technology to track your water consumption

Stream 2 - Water Use Audit or Undetected Leak Identification to improve water use efficiencies

Stream 3 - Sporting Ground Audits, Upgrades and Retrofits to reduce potable water use



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Water Use Monitoring

Westernport Water will fund and arrange the installation of data loggers to eligible customer sites. You'll also receive online access to the VicFacilities portal, where you can manage and monitor your water use. Your personalised dashboard provides updates at 15-minute intervals and alerts for better water management and reporting.

Benefits of Water Use Monitoring



Act Promptly Regular water monitoring helps you quickly identify and address leaks, preventing costly water disasters. Receive instant email alerts when issues are detected.



Make Smarter Decisions Track, monitor and compare your water use to gain valuable insights. Make data-driven decisions to improve efficiency, reduce water and energy consumption, save money and avoid bill shock.



Quick and Easy Set-Up Qualified contractors will ensure a seamless installation of the data loggers, with training provided on the VicFacilities online portal to easily access your data and reports. Plus, monitoring is funded for three years.



Improved Reporting through Accessible Data Easily generate accurate and detailed reports via the VicFacilities portal to enhance internal reporting, support management decisions, and meet climate change reporting requirements.

Water Use Audits or Undetected Leak Identification

Eligible customers with existing digital water monitoring may receive funding for a thorough water audit to identify cost savings and efficiency improvements. The on-site audit includes a water usage inventory, baseline consumption analysis, and detailed recommendations. Customers who receive a high-water usage alert but detect no visible leaks can access an undetected leak identification service.

Benefits of Water Use Audits



Save Water A detailed water audit by a qualified auditor will identify how, where and when to make improvements to be more water efficient, therefore supporting sustainable consumption of local water resources.



Reduce Water Related Operating Costs The water audit can pinpoint inefficiencies, suggest process optimisations, recommend equipment and fixture upgrades, and encourage better water-use behaviours to lower your costs.



Avoid Potential Issues Your water audit report can help identify improvements to avoid potential equipment damage or otherwise unforeseen repair costs.



Detect Unexplained Leaks If you've received a high water bill or alert, but cannot locate the reason why, Westernport Water will fund one undetected leak identification service by a licensed plumber.

Apply Now

Eligibility Criteria

WaterSmart is targeted at high to medium water using non-residential customers including councils, hospitals, aged care facilities, organisations and industrial sites with large water-saving potential. Specific eligibility criteria and mandatory clauses apply to each Stream.

Important Dates

The WaterSmart Program is currently funded to end June 2025. You must register for either Stream 1, 2 or 3 between 1st of May 2023 and 30 June 2025. Products and services for each Stream must be supplied and completed by 30 September 2025.

Further Information

For more information on the WaterSmart program, please visit our dedicated web page at www.westernportwater.com.au/our-community/waterSMART, which includes downloadable application forms.


Contact Us

Westernport Water will invite selected non-residential customers to participate in the WaterSmart Program. To apply, please contact our team on the details below.

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