

# WaterSmart Program Customer Agreement

## Stream 1: Water Monitoring

### Parties

Water Corporation: Westernport Water

ABN: 63 759 106 755

Customer:

ABN or ACN:

### Parts of this Agreement

This agreement is made up of the following parts, which must be read together to make up the whole Agreement:

1. Background
2. Terms and Conditions
3. Schedule 1 – VicFacilities Agreement and Customer Approved Sites
4. Schedule 2 – Water Monitoring Project Reporting Template

**EXECUTED** for and on behalf of Westernport Water ABN 63 759 106 755, represented by:

Name of authorised representative:

Position of authorised representative:

Signature:  Date:

**EXECUTED** for and on behalf of

ABN or ACN  by the following authorised delegate. As authorised signatory of the stated Customer, I have read and understood, and agree to be bound by, the terms and conditions contained in this agreement.

**Customer to complete this section with names and position details of the Person Authorised to enter into Agreement on behalf of the Customer.**

Name of authorised signatory:

Position of authorised signatory:

Signature:  Date:

Name of witness:

Position of witness:

Signature:  Date:

## 1. Background

- 1.1 The Victorian Government's WaterSmart program is supporting Victorian urban water corporations' non-residential customers to improve on-site water efficiency.
- 1.2 The WaterSmart program aims to reduce potable water use by providing funding to eligible non-residential customers to undertake water use monitoring and/or water use audits.
- 1.3 The Customer and Westernport Water acknowledge their partnering approach to working together in good faith to achieve the objectives of this Agreement.
- 1.4 The Customer and Westernport Water share the objective to improve water efficiency across the region.
- 1.5 Through this Agreement, the Customer and Westernport Water will engage with each other cooperatively and collaboratively to achieve improved efficiency through water monitoring.

## 2. Terms and Conditions

### Funding Inclusions

- 2.1 Westernport Water will install/fund [REDACTED] water use monitoring devices to the value of \$ [REDACTED] at the site(s) specified at **Schedule 1**.

### Customer Obligations

It is a condition of WaterSmart funding that you must:

- 2.2 Commit to act upon any leaks found within the site boundary, within 30 days (where practicable).
- 2.3 Acknowledge and agree data collected as part of water use monitoring may be made available to Westernport Water, and the Victorian Government for the purposes of delivering the services, analysis and reporting (de-identified).
- 2.4 Agree that Westernport Water or representative from the Victorian Government may contact you to participate in surveys, case studies, interviews or naming in the media for program promotions or analysis (subject to additional agreement).

### Customer Reporting

- 2.5 The Customer must submit three (3) project reports to Westernport Water, at 12, 24 and 36 months after water use monitoring equipment has been installed and commissioned.
- 2.6 The reports are to be submitted using the template at **Schedule 2**.
- 2.7 The completed reporting template must be emailed to [mwolnik@westernportwater.com.au](mailto:mwolnik@westernportwater.com.au) or [communications@westernportwater.com.au](mailto:communications@westernportwater.com.au) by the due dates below:

Project Report - 12 months [REDACTED]

Project Report - 24 months [REDACTED]

Project Report - 36 months [REDACTED]

## 3. Schedule 1 - VicFacilities Agreement and Customer Sites Stream 1

Please fill out a separate VicFacilities Agreement in addition to this agreement and include details of all Customer Sites.

## 4. Schedule 2 - Water Monitoring Project Report

Please fill out a separate Water Monitoring Project Report at 12, 24 and 36 month intervals, using the supplied form.

**If you require assistance please contact Maja Wolnik, Communications and Engagement Program Officer on 0418 738 936 or [mwolnik@westernportwater.com.au](mailto:mwolnik@westernportwater.com.au).**



**Please read all information and declarations carefully before you complete and submit this form:**

Email completed PDF form to: [communications@westernportwater.com.au](mailto:communications@westernportwater.com.au) or [mwolnik@westernportwater.com.au](mailto:mwolnik@westernportwater.com.au)

Mail your printed form to: 2 Boys Home Road, Newhaven 3925, Victoria, Australia